



**MOMENTUM  
JHARKHAND**

The investment destination



# INVESTOR GUIDE

Doing Business in Jharkhand



झारखण्ड सरकार

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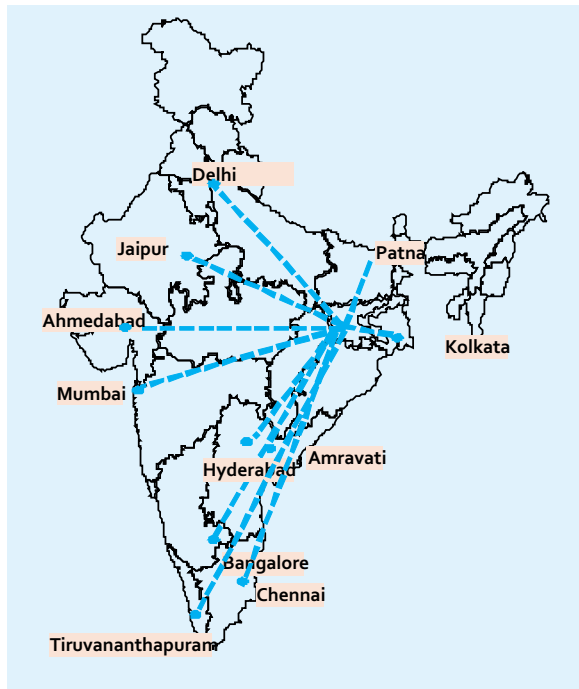
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## 1. Jharkhand: A Leading Industrial State in Eastern India



Rank	
1 <sup>st</sup>	<ul style="list-style-type: none"> <li>✓ Ranked 1<sup>st</sup> in Labor reforms and inspection related compliances in India</li> <li>✓ 1<sup>st</sup> in country to have SWAN under National e-Governance Plan and CSC in rural areas</li> <li>✓ 1<sup>st</sup> rank in production of Iron ore, coal, Uranium, Mica, Asbestos               <ul style="list-style-type: none"> <li>• Endowed with 40% of India's mineral wealth</li> <li>• Leading producer of steel and copper in India</li> </ul> </li> <li>✓ Lowest Man days lost due to industrial strife in India &amp; long history of industrial harmony</li> </ul>
2 <sup>nd</sup>	<ul style="list-style-type: none"> <li>✓ 10.5% GSDP growth rate 2<sup>nd</sup> fastest in Eastern India</li> </ul>
5 <sup>th</sup>	<ul style="list-style-type: none"> <li>✓ Ranked 5th in Foreign Direct Investment in India among all the states</li> </ul>
7 <sup>th</sup>	<ul style="list-style-type: none"> <li>✓ Ranked 7th in "Ease of Doing Business" in India With compliance score of 96.5%</li> </ul>

## 2. Jharkhand - State with a Robust Infrastructure



### 2.1 Road Connectivity:

- 15 National Highways (NH) pass through the state
- Major industrial activity is concentrated in an area South of NH-2, which connects Kolkata with Delhi via Jharkhand
- The present network included 2,391 kms of National Highways, 1,866 kms of State Highways and 24,300 kms of Rural Roads

### 2.2 Rail Connectivity:

- Total length of Railway lines are 2,182 kms
- Extensive good -handling facilities are available at Ranchi, Bokaro, Dhanbad and Jamshedpur
- Ore-loading facilities are available at Kiriburu, Lohardaga and all Central Coalfields Ltd (CCL) coal mines
- Dedicated Eastern Freight Corridor will pass through the state and expected to be completed by 2018

### 2.3 Air Connectivity:

- Domestic Airport is located at Ranchi. Direct links are available from Ranchi to prominent cities such as Delhi, Patna, Kolkata, Bangalore and Mumbai.

- GoJ already initiated up gradation of Ranchi airport to international status
- Jamshedpur, Dumka, Dhanbad, Bokaro, Giridih, Deoghar, Hazaribagh, Daltonganj and Noamundi also have airstrips

### 2.4 Port Connectivity:

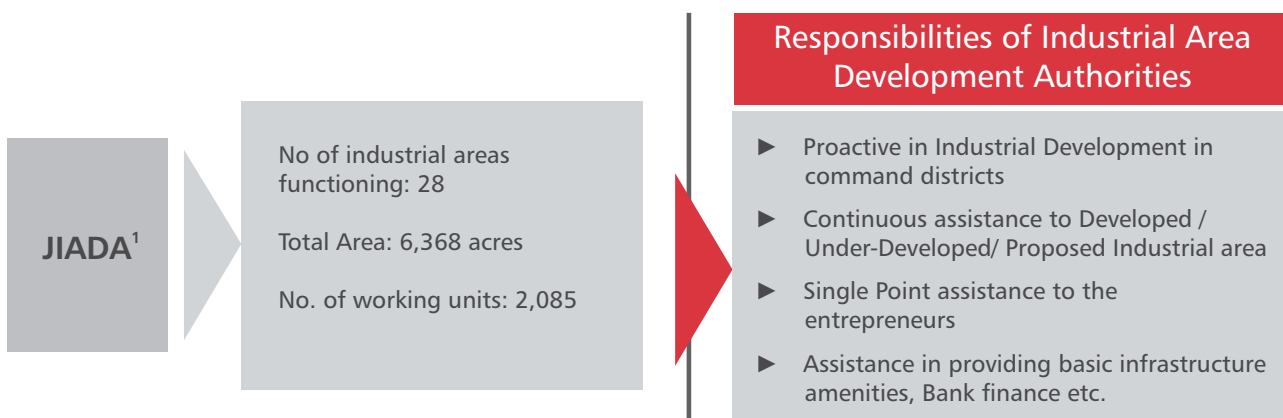
- Ports in close proximity to Ranchi are Kolkata (327 kms), Dhamra Port (417 kms), Haldia Port (425 kms) and Paradeep Port (470 kms)
- Dry port is located at Jamshedpur
- Inland Container Depot is being setup at Tata Nagar to facilitate export

### 2.5 Power:

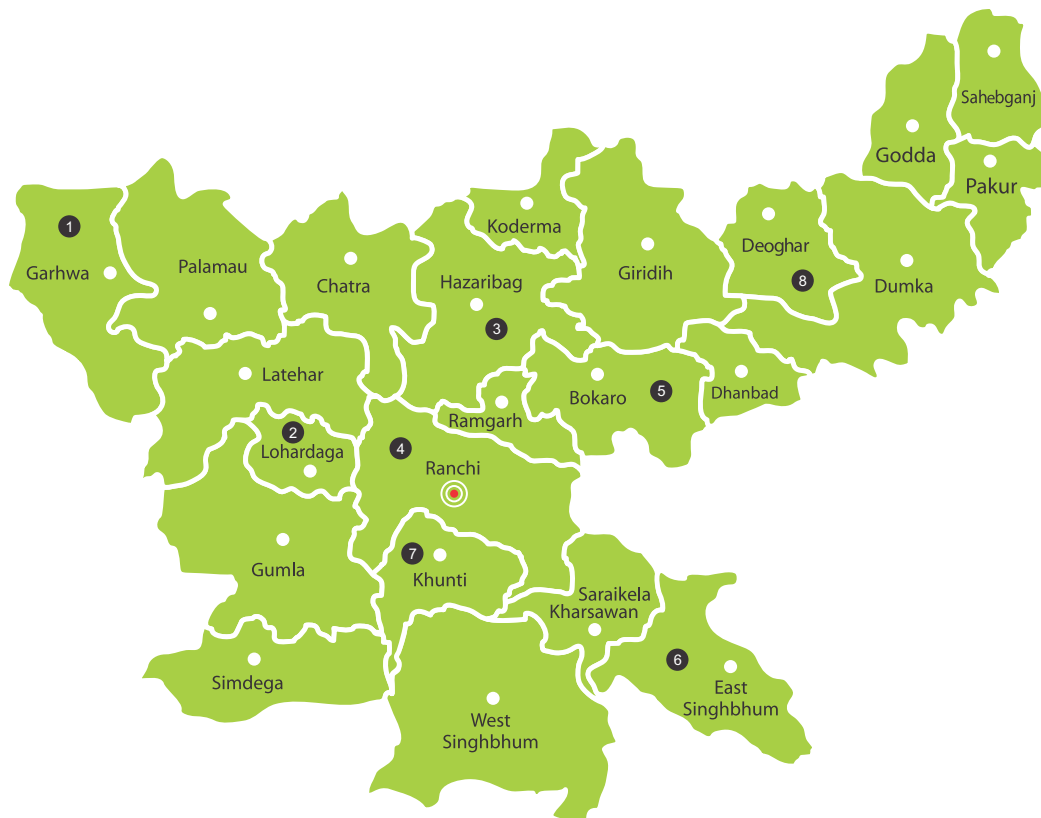
- Low industrial power rates with duty exemptions
- Jharkhand is one of the State which joins 24x7 Power Supply club
- Special Focus on non-conventional energy
- State vision for becoming surplus state

### 2.6 Industrial Infrastructure:

Jharkhand Infrastructure Area Development Authority (JIADA) is the nodal authority responsible for acquisition of land and development of infrastructural facilities such as roads, drainage, water supply and public utilities for the industrial area under their control. JIADA shall undertake a comprehensive Land Zoning Plan in respect of new Industrial Estates, Parks etc. and would also undertake zoning in existing industrial estates to the extent possible. Particular type of similar industries with identical output/ product will be grouped together in a particular zone.



## 2.7 Industrial Areas in Jharkhand:



Industrial Areas in Jharkhand

No.	Industrial Area	Key industries
1	Palamu-Garhwa Industrial Area	Mineral and Chemical based industries
2	Lohardaga Industrial Area	Aluminum Industries, Power Plants
3	Koderma-Hazaribagh Industrial Area	Mica based Industries, Power Plants, Glass, Alloy Steels, Cement, Refractory
4	Ranchi Industrial Area	Medium and Large Scale Industries, IT & ITES, Food Processing
5	Dhanbad-Bokaro Industrial Area	Coal, Industrial Area, Steel, Refractories, Coal based Power Plants
6	Singbhum Industrial Area	Iron & Steel, Auto-components, Cement, IT & ITES, Horticulture, Food Processing, Silk and Textile
7	Ghatshila Industrial Area	Copper and Forest based Industries
8	Deoghar Industrial Area	Glass, Steel, Aromatic Medicinal Plant, Coal based Power Plant, Silk Textile Industries, Food Processing

### 3. Policy Framework to Facilitate Investments

Sl.No	Policy	Objective
1	Jharkhand Industrial and Investment Promotion Policy 2016	Jharkhand Industrial and Investment Promotion Policy aims to establish state-of-the-art infrastructure, promote manufacturing, enhance inclusivity, foster innovation and create employment opportunities across sectors. Various policy instruments have been detailed in this document to catalyze the same.
2	Jharkhand Industrial Park Policy 2015	Jharkhand Industrial Park Policy aims of accelerating Industrial development of the state, the State Government has sanctioned setting up of Private, Joint Venture and PPP mode Industrial Park consisting of 50 acres with minimum of 15 Industrial units.
3	Jharkhand Food Processing Industry Policy 2015	<ul style="list-style-type: none"> <li>✓ Jharkhand Food Processing Industry Policy aims to ensure balanced economic development of the state by favouring agricultural and allied sector</li> <li>✓ The policy to provide maximum benefits to all stakeholders by establishing Jharkhand as a leading state in the food processing sector</li> </ul>
4	Jharkhand Feed Processing Industry Policy 2015	Jharkhand Feed Processing Industry Policy aims to ensure balanced economic development of the state by favouring Dairy, Fishery, Piggery, Goatery, Poultry, and Animal Husbandry sector and to provide maximum benefits to all stakeholders by establishing Jharkhand as a leading state in Animal Feed Processing Sector.
5	Jharkhand Tourism Policy 2015	Jharkhand Tourism policy aims at making Jharkhand as one of the most preferred destination for tourists, both inside and outside of the country and to ensure accelerated development of tourism related infrastructure, increasing employment opportunities, augmenting the resources of the State as also showcasing the rich cultural heritage and traditions of the State.
6	Jharkhand Export Policy 2015	<p>Jharkhand Export Policy aims to make the state industries to compete in the Global Market, export units to improve quality by adopting new technologies and undertaking skill upgradation and diversification.</p> <p>It envisages number of measures for facilitating export promotion and market including infrastructure support for exports and fiscal incentives which will enable exporters to achieve significant growth above present level of exports of the state.</p>

Sr.No	Policy	Objective
7	Jharkhand Film Policy 2015	<ul style="list-style-type: none"> <li>✓ Jharkhand Film Policy aims to convert Jharkhand as center of Film making</li> <li>✓ To exploit the state's amazing, beautiful and scenic tourist spots</li> <li>✓ To encourage the talent of acting and film making in the state.</li> <li>✓ Employment creation through Film development</li> </ul>
8	Jharkhand Automobile and Auto Component Policy 2016	<ul style="list-style-type: none"> <li>✓ Jharkhand Automobile and Auto Component policy aims to attract mega automobile projects in the state and promote new auto- cluster and strengthening existing clusters</li> <li>✓ Encourage establishment of Tier I, II &amp; III auto-component manufacturers to create direct &amp; indirect employment opportunities and to promote local entrepreneurship</li> <li>✓ Identify and address the existing infrastructure gaps affecting the automobile and auto-components industry</li> <li>✓ Augment the talent pool to meet skill requirements of this industry and to encourage PPP in skill development</li> </ul>
9	Jharkhand Solar Policy 2015	<ul style="list-style-type: none"> <li>✓ Jharkhand Solar Policy aims to encourage participation of Private Sector to set up Solar Power based Projects in the state &amp; Increase Solar Power Generation to 2,650 MW by the year 2020 in a phased manner.</li> <li>✓ To build a favorable atmosphere for setting up of Solar Power Projects</li> <li>✓ Ensure energy Security of the state by stable and non polluting means</li> <li>✓ To promote local manufacturing facilities which will generate employment in the state</li> </ul>
10	Jharkhand Procurement Policy 2014	Jharkhand Procurement Policy aims at promoting and developing Micro and Small Enterprises (MSEs) of the State by giving preference in purchases of its products and services in comparison with the units located outside the state, without compromising the quality, competitiveness and cost effectiveness.
11	Jharkhand Communication Towers and Related Structure Policy 2015	Jharkhand Communication Towers and related structure policy aims to promote the projects related to ICT & IT based communication system. In order to strengthen this core information and communication infrastructure, the state intends to further facilitate effective transformation of the Socio-economic scenario through accelerated equitable and inclusive economic growth by encouraging provision of quality infrastructure and telecommunication services across the state, especially in the rural and remote areas of the state in a uniform and time bound manner.
12	Incentive Policy for Establishment of Medical College	Aims to encourage Private Participation in Medical College Establishment in state
13	Incentive Policy for Establishment of Private Universities	Aims to encourage Private/Foreign Universities in the state.

### 3.1 Jharkhand Industrial and Investment Promotion Policy 2016:



#### Introduction:

Industrial development promotes higher capital formation, raises wage incomes and absorbs surplus workforce to bring about equitable development. Therefore the State Government has accorded top priority to industrial growth as a means to mitigate poverty and unemployment.

Jharkhand Industrial and Investment Promotion Policy aims to establish state-of-the-art infrastructure, promote manufacturing, enhance inclusivity, foster innovation and create employment opportunities across sectors.

The state intends to be the most preferred destination for investors by providing favorable business climate, excellent infrastructure, good law and order and peaceful industrial relations. The new industrial and investment promotion policy focuses on creating a conducive eco-system which makes industries based in Jharkhand innovative and globally competitive. Government of Jharkhand lays utmost emphasis on sustainable industrial development anchored by capacity building at the grassroots level. Following are the major Policy Thrust Area and Incentives.

Policy Thrust Areas			
<ul style="list-style-type: none"> <li>✓ Tourism</li> <li>✓ Film Industry</li> <li>✓ Textile &amp; Apparels</li> </ul>	<ul style="list-style-type: none"> <li>✓ Sericulture, Handloom and Handicraft</li> <li>✓ IT&amp;ITeS</li> </ul>	<ul style="list-style-type: none"> <li>✓ Electronic System Design and Manufacturing</li> <li>✓ Bio-Technology</li> </ul>	<ul style="list-style-type: none"> <li>✓ Automobile and Auto components</li> <li>✓ Renewable Energy</li> <li>✓ Agro-Food Processing</li> </ul>

Policy Incentives		
Financial Incentives	Administrative Incentives	Other Incentives
<ul style="list-style-type: none"> <li>✓ Comprehensive Project Investment Subsidy (CPIS)</li> <li>✓ Incentives on VAT</li> <li>✓ Interest Subsidy</li> <li>✓ Pollution control equipment subsidy</li> </ul>	<ul style="list-style-type: none"> <li>✓ Quality Certification</li> <li>✓ Patent Registration</li> <li>✓ Non-fiscal Incentives</li> <li>✓ Employment Generation based incentive</li> <li>✓ Special Incentives for SC/ST/ Women/Handicapped</li> <li>✓ Project Reports reimbursement subsidy</li> </ul>	<ul style="list-style-type: none"> <li>✓ Incentives for Cluster Development</li> <li>✓ Incentives for Textiles and Apparels</li> <li>✓ Incentives for Captive Power Plant</li> <li>✓ Incentives for IT/ITES</li> <li>✓ Incentives for Food Parks</li> <li>✓ Special packages for Mega Projects</li> </ul>



### 3.2 Jharkhand Industrial Park Policy 2015:

#### Policy Incentives

	Incentives	Incentives Cap
<b>Development of Infrastructure<sup>1</sup></b>		
General Private Industrial Park	50%	Rs. 10 Crs.
Sector Specific Private Industrial Park	50%	Rs. 7 Crs.
<b>Viability Gap Funding<sup>2</sup></b>		
General Industrial Park	NA	Rs. 10 Crs.
Sector Specific Private Industrial Park	NA	Rs. 7 Crs.

Note:

- 1) Development of Infrastructure: State Government will borne 50% of Project Cost, upto maximum of Rs 10 Crs, and Rs 7 Crs for General Private Industrial Park, and Sector Specific Private Industrial Park respectively.
- 2) Viability Gap Funding: VGF of Rs 10 Crs and Rs 7 Crs for General Industrial Park and Sector Specific Industrial Park respectively.

### 3.3 Jharkhand Food Processing Industry Policy 2015

Policy Incentives		
Establishment	Grant in aid	Maximum up to
Food, herbal and minor forest produce based processing unit	35%-45%	Rs. 5 Cr
Cold chain	35%-50%	Rs. 7 Cr and interest subsidy Rs. 3 Cr
Primary processing centers and collection centers in rural areas	50%	Rs. 2.50 Cr
Primary processing centers and collection centers in tribal areas	35%-50%	Rs. 2.50 Cr
Mega projects if investment is more than Rs 30 Cr.	35%	Rs. 12 Cr and interest subsidy Rs. 3 Cr
Modernized meat and fish shops	35%-50%	Rs. 5 lakhs

### 3.4 Jharkhand Feed Processing Industry Policy 2015

Policy Incentives		
Establishment	Grant in aid	Maximum up to
Setting up of Feed Processing units	35%-45%	Rs 5 Cr

### 3.5 Jharkhand Tourism Policy 2015

Policy Incentives		
Incentives	Coverage	Applicability
Capital Investment	30%	Zone A - Rs. 30 lakh, Zone B - upto Rs. 2 Cr. - Rs. 50 lakh from Rs. 2 Cr. To Rs. 6 Cr. - Rs 1.00 Cr. More than Rs. 6 Cr - Rs. 1.5 Cr.
Capital Power Generating Subsidy	30%	Rs. 5 lakhs for all zones
Interest Subsidy	50%	Rs. 1 lakhs per annum for 5 years. for Zone-A & 7 years for Zone-B
Employment Generation	30%	State Govt., would pay 50% for a premium paid by employer against workers/labours for 5 years
Airline Operation	50%	50% load factor during the 1 <sup>st</sup> year
New Integrated Multiplex complex	100%	Entertainment tax exemption. Power Tariff as per applicable to Industry

### Rationalization of Tax Structure

- 1 Exemption of Luxury tax for new hotels for 5 years
- 2 Exemption of Commercial Taxes for 5 years
- 3 Exemption of Electricity duty for 5 years
- 4 2% Stamp duty exemption for new purchased and lease
- 5 Road tax exemption for 5 years for tour operators.

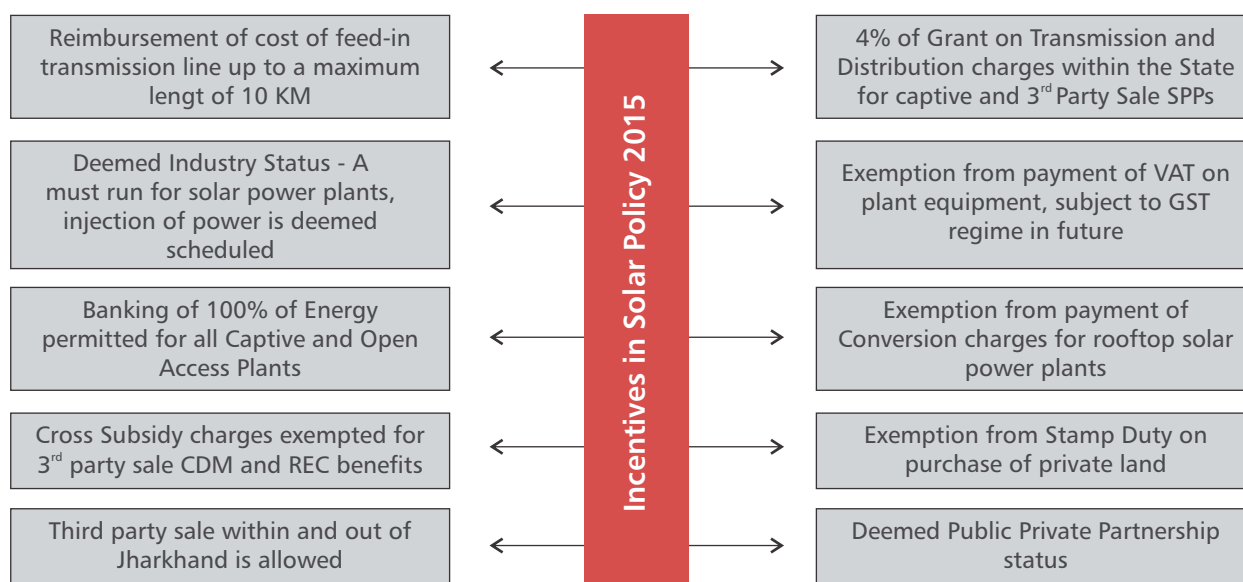
### 3.6 Jharkhand Export Policy 2015

Exemption from Electricity Duty	Allotment of Land	Transport Subsidy for shipments of ports	Export Development Assistant (EDA)	Refund of Certification Charges
100% Export Oriented Units, IT & Bio Technology units in SEZs, Electronic Hardware Technology Parks	Total land cost can be paid in 6 instalments instead of paying one time.	Transport subsidy up to Rs. 10 lakhs during the financial year	EDA for MSMEs for participation in International Trade fairs, at National, International, State level Buyer-Seller meets.	Expenses incurred towards different certifications

### 3.7 Jharkhand Film Policy 2015

Incentives/Exemptions/Concessions	Coverage	Applicability
Entertainment Tax exemption		
Cinema halls in Multiplexes	75%	For 1 & 2 years
	50%	For 3 to 5 years
Modernization of cinema halls	50%	Owner will be given Entertainment Tax 50% of total Investment despotised
Grant Arrangements for making movies in Jharkhand in local languages and other recognized state languages.		

### 3.8 Jharkhand Solar Policy 2015



### 3.9 Jharkhand Procurement Policy 2014

The policy is primarily aimed at facilitating the purchases from Micro & Small Enterprises (MSEs) of the State by Government Departments and institutions including aided agencies.

- ✓ All the administrative Departments/ Agencies under the control of State Government, Heads of Department and offices subordinate to them, Boards, Corporations, Development Authorities, Improvement Trusts, Municipalities, Notified Area Committees, Co-operative Bodies and Institutions aided by the State Govt. and companies where Government share is 50% or more, will ensure procurement of minimum of 20% of total annual purchases of products produced and services rendered by MSEs of Jharkhand in a period of 3 years
- ✓ Efforts shall be made to procure maximum goods and services from the enterprises of the State without compromising quality, competitiveness and cost effectiveness

### 3.10 Jharkhand Communication Towers and Related Structure Policy 2015

The policy is basically aims to promote the Projects related to ICT & IT based communication system, further to strengthen core information and communication infrastructure in the state. Policy gives the guidelines for erection of Communication Towers in the state.

### 3.11 Fiscal Incentives for establishing Medical College

- ✓ Rs. 20 crores grant for setting up of Medical College with 50 seats
- ✓ Rs. 25 crores grant for setting up of Medical College with 100 seats
- ✓ Rs. 30 crores grant for setting up of Medical College with 150 seats
- ✓ Road and electricity up to 5 km from the main road to the project sites
- ✓ Reimbursement of Interest rate subsidy upto 6% for 5 years
- ✓ 50% of Incentive amount could be shown as Marginal money for banks
- ✓ Exception of Registration fee on land purchase
- ✓ Dedicated feeder line up to 5 Kms at the cost of Discom

### 3.12 Incentives for Setting up of Private Universities

- ✓ Allocation of 10 acres of land for single disciplinary University and provision of endowment fund of Rs. 2 Cr
- ✓ Allocation of 25 acres of land for Multi disciplinary University and provision of endowment Fund of Rs. 4 Cr



## 4. Ease of Doing Business in Jharkhand

In its thrust to facilitate investment and increase user convenience, Government of Jharkhand is taking multiple initiatives to improve Ease of Doing Business in the state. The emphasis has been not only on strengthening standard operating procedures but also on simplification and introduction of information technology to make government facilitation of businesses more efficient and effective.

In a very short period after starting the reforms in the state, Government of Jharkhand has made an impact through its investor-friendly initiatives. The state was ranked third amongst all states in the country on Ease of Doing Business in 2015. With an overall implementation score of 96.57%, Jharkhand was among the top states in 2016 DIPP-World Bank rankings.

Ease of Doing Business Initiatives:

### 4.1 Department of Labour, Employment & Training:

- ✓ 9 services integrated with Jharkhand Single Window for industries
- ✓ Online approval of Factory Building Plan with online drawing upload facility
- ✓ Factory Map approval power delegated to regional offices for units up to 50 workers
- ✓ Online grant of Factory Licence and its subsequent renewals can be issued for up to 10 years
- ✓ Online system for Principal Employer Registration, Contractor Licence and its Renewal for employing Contract Labour
- ✓ Online system for registration of employer for Building & Other Construction Workers
- ✓ Online system for registration under Shops and Establishments Act and no requirement for its Renewal
- ✓ No annual returns to be filed by Small Shops and Establishments up to 10 workers
- ✓ Online system for grant of Registration and Renewal for Boilers with online drawing upload facility
- ✓ Factories as well as Shops & Establishments need to file only a single consolidated annual return under 14 labour laws
- ✓ Self-Certification Scheme for Boilers, provision for 3<sup>rd</sup> party inspection
- ✓ Single joint inspection in 5 years under Self-Certification Scheme



- ✓ Department has empanelled Third Party Auditors under all labour laws including Factories Act for easing industries from regular departmental inspection.
- ✓ Provision for Simplified online registers for easy compliance of labour laws
- ✓ Standard Operating Procedure (SOP) and Checklist for Inspection under Labour laws uploaded on website
- ✓ All registrations / licences / certificates of Labour Dept. are verifiable online
- ✓ Computerised joint allocation of Inspectors for inspection by Department
- ✓ Risk based allocation of units for Inspections by Department
- ✓ Submission of inspection reports within 48 hours by Department officials
- ✓ Online upload of drawings and document for all approvals. No need to visit office.

#### 4.2 Jharkhand State Pollution Control Board

- ✓ Online system for application, payment and issuance of certificate for consents
- ✓ Mobile Application for application for consents
- ✓ Same inspector does not inspect a unit twice consecutively
- ✓ Inspection reports are to be uploaded within 48 hours of inspection
- ✓ Validity of CTE has been set for minimum of 5 years for industries requiring forest and environment clearance
- ✓ Validity of CTO has been set for minimum of 5 years
- ✓ Provision for Auto renewal of CTE and CTO has been made
- ✓ Verifying approval certificates in public domain
- ✓ Exemption of select green industries from pollution control board clearances
- ✓ Online Inspection module for
  - Computerised allocation of inspectors
  - Prioritising Risk based inspection



#### 4.3 Commercial Taxes Department

- ✓ VAT Tax registration certificate issued within one working day of application
- ✓ Professional Tax registration certificate issued within one working day of application
- ✓ VAT refund is now done in 60 days
- ✓ Single ID for all state taxes
- ✓ Well Defined inspection procedure for Commercial Taxes available online
- ✓ Online Inspection module for
  - Computerised allocation of inspectors
  - Prioritising Risk based inspection

#### 4.4 Department of Water Resources

- ✓ Online application for water allocation for industrial use



- ✓ Water allocation approval now available within 30 days
- ✓ Online application for Nala/ Natural stream Diversion for industrial use
- ✓ Diversion of Nala/ Natural stream approval now available within 30 days

#### 4.5 Department of Forest, Environment & Climate Change

- ✓ Online application for Tree Cutting and transportation
- ✓ Criteria for risk based inspection has been developed
- ✓ Submission of inspection reports within 48 hours

#### 4.6 Department of Industry, Mines and Geology

- ✓ Interactive system to identify approvals required for starting a business
- ✓ Online application for disbursal of incentives

- ✓ Combined application for different type approvals for setting of Business
- ✓ Timeline available for all notify approval in single window portal
- ✓ Objective criteria for allocation of land has been notify
- ✓ Online application for land allotment
- ✓ Online application for allotment of land has been developed and implemented
- ✓ GIS map application has been implemented for the Industrial Area Development Authorities
- ✓ Centralized help line number is available for facilitate queries regarding the application and approval process



#### 4.7 Department of Revenue, Registration and Land Reform

- ✓ E-Stamping facility now made available across the state at sub-registrar offices
- ✓ Integration of Land, Registration and Municipal holding database has been completed for Ranchi Municipal Corporation

#### 4.8 Jharkhand Bijli Vitaran Nigam Limited

- ✓ Online application for power connection
- ✓ Fixed Load cost estimate now made available for new connection
- ✓ Service reliability index now available in public domain through JBVNL portal
- ✓ Electricity connection is now available in 15 days



#### 4.9 Department of Urban Development & Housing

- ✓ Single Joint Site Inspection by relevant authorities for Construction permit approval
- ✓ Online application for Building plan approval of all 44 ULBs
- ✓ Timeline for Building plan approval is 60 days
- ✓ Online application for Water connection
- ✓ Timeline for water connection is 30 days
- ✓ Computer based risk assessment for approval of Building Plans
- ✓ Submission of inspection reports within 48 hours

#### 4.10 Department of Law and Justice

- ✓ Established specialized courts in the districts of Ranchi, Dhanbad and Jamshedpur to resolve commercial disputes. Jurisdiction of local limits of these Commercial Courts cover the whole of Jharkhand
- ✓ Constituted Commercial Appellate Divisions in High Court of Jharkhand to deal with appeals from orders/judgements passed by Commercial Courts
- ✓ Close to 90% of vacancies of Superior Judicial Services cadre have been filled up in District Courts
- ✓ Model contract templates and guidelines that may be used for commercial contracts have been published on Single Window Portal
- ✓ System has been created for publishing e-cause lists for commercial disputes in District courts/Commercial courts



#### 4.11 Department of Agriculture, Animal Husbandry & Cooperatives

- ✓ Online application for Seed, Fertilizer & Pesticide for Individual & Industrial use with no touch point for Applicant
- ✓ Seed, Fertilizer & Pesticide license approval now available within 30 days

#### 4.12 Department of Energy

- ✓ Online Certification of Electrical Installation license approval within 14 days

#### 4.13 Department of Excise & Prohibition

- ✓ Online application for Distillery, Brewery, Wholesale & Retail denatured spirit, Compounding, Blending Bottling & distributorship of foreign liquor and Hotel, Restaurant & Bar for Individual & Industrial use with no touch point for Applicant
- ✓ Distillery, Brewery, Wholesale & Retail Denatured Spirit, Compounding, Blending Bottling & Distributorship of foreign liquor; Hotel, Restaurant & Bar license approval now available within 35 days

#### 4.14 Department of Food, Public Distribution & Consumer Affairs

- ✓ Certification of Verification of Weight & Measures approval available within 60 days
- ✓ Online Application for Certification / Registration & Licensing for Individual and Industrial use

#### 4.15 Department of Health, Medical Education & Family Welfare

- ✓ License for Manufacturing of Allopathic, Homeopathic, Ayurvedic, Cosmetic & Testing of Drugs & Cosmetics approval now available within 90 days
- ✓ Online Application for Manufacturing of Allopathic, Homeopathic, Ayurvedic, Cosmetic & Testing of Drugs & Cosmetics for Industrial use
- ✓ License for sale of Drugs & Cosmetics approval now available within 30 days
- ✓ Online Application for License for sale of Drugs & Cosmetics for Individual & Industrial use





## 5. Single Window Clearance System

### 5.1 Introduction:

The State of Jharkhand is committed to simplify the processes and expedite project approvals. Jharkhand has embarked on a mission to leverage technology to complement the governance framework. The approvals and clearances for the establishment and operations of the industries shall be through an on-line portal with minimum human interface. The State is a pioneer in implementing the Ease of Doing Business framework through a robust single window clearance mechanism. The state creates a system which enables the investor to approach a single designated authority and seek minimum number of clearances and approvals to setup and operationalize an industry.

### 5.2 Jharkhand Single Window Clearance Mechanism:

The State established Single Window Clearance Mechanism in pursuance of the Jharkhand Single Window Clearance Bill 2015 for providing time-bound clearances and approvals. A Combined Application Form (CAF) has been created which all departments/authorities are mandated to accept for various clearances and approvals.

#### 5.2.1 Nodal Agency:

"Jharkhand Industrial Infrastructure Development Corporation (JIIDCO)" notified as Nodal Agency to provide secretariat support to single window clearance and industrial facilitation for the new investments in the State.

#### 5.2.2 Institutional Mechanism:

The State has put in place an effective institutional mechanism for investment facilitation at various levels. A three-tier single window clearance mechanism to facilitate speedy implementation of industrial projects is in place. The Governing Body Chaired by Chief Minister, High Level Empowered Committee chaired by the Chief Secretary and Single Window Clearance Committee chaired by Principal Secretary/ Secretary of Industries Department as Chief Executive Officer. Further District Executive Committees (DEC) District Level Nodal Agencies are active.

#### 5.2.3 Web Portal:

All proposed or existing investments which need clearance under one or more of the applicable acts are eligible for facilitation through single window clearance web-portal (<http://advantage.jharkhand.gov.in>).

This portal is a one-stop service for investors planning to invest in Jharkhand from within the state as well as other parts of the country and abroad. The main activities of this portal include:

- ✓ Providing information on approvals required for starting and operating a business, procedures, application forms and its timelines as well as connecting the investors to respective departments from which approval is to be sought
- ✓ Making online application for the listed approvals through single sign-on/ common login for availing services of Department of Industries, Commercial Tax Department, Pollution Control Board and Labour Department. Other departments to also be integrated soon.
- ✓ Follow up action and coordination between the Government departments and investors
- ✓ Facilitation & Coordination for implementing Project in Jharkhand

#### 5.2.4 Single Sign-On:

Single Sign on facility helps the user in following ways:

- ✓ Allows user to access listed services of the aforementioned departments without signing into the respective department portal (seamless integration)
- ✓ Auto populates data from Single Window Portal on respective department portal
- ✓ Eliminates the need to create and remember separate login credentials at various department portals
- ✓ Reduces time spent re-entering passwords for the same identity

### Key Features of Single Window Facilitation

SMS/E-mail status notification on application progression to next stage	Common Helpline number for clearances	Qualified and well-equipped Relationship Officers and Udyog Mitras in each district
Combined application for different type of incentives applicable	Online monitoring of disbursement of incentives	Grievance handling within specified timelines
Interactive system to identify approvals required for starting a business	Easy access to Procedure, Timelines information and Formats for approvals	Comprehensive checklist of all NOCs, licenses, registrations, etc., available online

### 5.2.5 Investment Facilitation Cell:

One of the key reforms undertaken by the State Government to improve the investment climate is to facilitate and guide the investors who are proposing to set up industrial units in the State. To strengthen the investor facilitation, the Government has engaged International reputed Knowledge Partner Ernst Young LLP, the team consists of various experts and dedicated Investor Facilitation at the State and District levels in coordination with different Officials time to time.

The Investor facilitation Cell functions from Directorate of Industries and coordinating with different officials in various departments concerning various approvals/clearances have been deputed on full time basis. The Knowledge Partner Team is available at the Directorate of Industries on all working days to guide the investors and resolve the queries in an expeditious manner.

Following are the key functions of Knowledge Partner team with regards to Investment Facilitation:

- Guide and hand hold the investors
- Assess project proposals and utilities requirement
- Follow-up for timely approvals for both establishment and operations
- Assist in providing deemed approvals, whenever needed

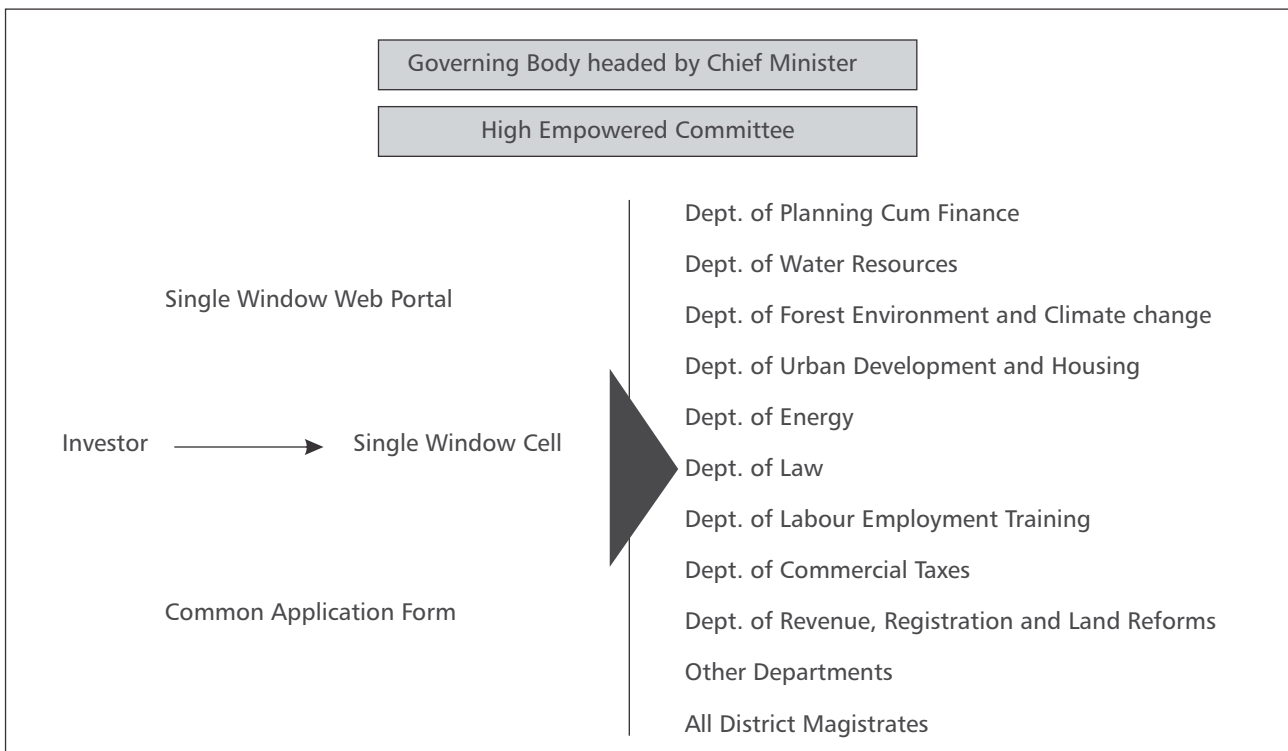
### 5.2.6 Process for Approval:

Investors may log onto the States Single Window Portal and apply for various approvals through the Common Application Form (CAF). The Single Window Cell shall monitor all projects and help in their facilitation in a time bound manner.

The Single Window Cell shall act as a repository of information regarding state infrastructure, information about investment application processes and issues being raised across industry. It shall also act as a source of information dissemination and shall provide additional information related to orders, rules and regulations.

Coordination with the relevant departments and required updates will be provided to the investors through this system. Single Window Clearance Committee constituted under the Chairmanship of Principal Secretary/ Secretary-Industries shall periodically review the status of pending applications with the Single Window System and with the concerned departments

The nodal officers of departments also be deputed/ seconded to Single Window for ensuring time bounded service delivery. In the process, if an investor faces any difficulty, he/she may call on the Single Window Helpline Number (0651-6556666) wherein the technical experts shall provide all necessary assistance. For proper monitoring of projects under various policies and schemes, the project details and all issues entered in the Project Monitoring Group Portal-<https://esuvidha.gov.in/> and through this portal are followed up. A team of facilitation managers from the leading consultancy Firm Ernst Young LLP have also been engaged to address their issues in various departments and organizations of the Government. They are acting as representatives of the project/industrial unit places in the Single Window to address the issues.



### 5.3 Approval Time lines:

To facilitate time-bound approvals, Directorate of Industries issued separate timelines for disposal of application of various services by Concerned Department. As per the timelines every concerned Department or Authority is expected to issue the required clearances after processing the application within the pre-dened time limit.

The timelines for various approvals are mentioned in the table as below:

Sr. No.	Clearance/ Approval	Compliance Acts & Rules	Timelines (working Days)
<b>Department of Forest environment and Climate Change</b>			
1	Felling of Trees & Transit Permit	Jharkhand Cast and Anya Utpadan Adhiniyam 2004	41
<b>Department of Commercial Taxes</b>			
2	Luxury Tax Registration	Jharkhand Taxation on Luxuries in Hotel Act, 2011	5
3	Entertainment Tax Registration	Jharkhand Entertainment Tax Act, 2012	5
4	Electricity Duty Tax	Electricity Duty Act, 2003	5
5	Professional Tax Registration	Professional Tax Act, 2011	1
6	VAT Registration	Jharkhand Value Added Tax Act, 2005	1
7	CST Registration	Central Sales Tax Act, 1956	5
<b>Department of Labour, Employment and Skill Development</b>			
8	Registration of the Establishment	Jharkhand Shops & Establishment Act, 1953	30
9	Plan Approval	Factories Act, 1948	90
10	License	The Beedi & Cigar Workers (Conditions of Employment) Act, 1966	30
11	Registration of Establishment	Building & Other Construction Workers (Regulations of employment and Conditions of service) Act, 1996	30
12	Registration under motor transportation undertaking	Motor Transport Worker Act, 1961	30
13	Registration of Principal Employer	Contract Labour (Regulation and Abolition) Act, 1970	30
14	License for engaging Contract Labour	Contract Labour (Regulation and Abolition) Act, 1970	30
15	Registration of Principal Employer	The Inter-state migrant workmen [Regulation of Employment and Conditions of service] Act, 1979	30
16	License of Contractor	The Inter-state migrant workmen [Regulation of Employment and Conditions of service] Act, 1979	30
17	Certification/ Registration of Boiler	Boilers Act, 1923	54
18	Registration and License	Factories Act, 1948	90
<b>Jharkhand State Pollution Control Board</b>			
19	Consent to Establish	Air ( Prevention and Control of Pollution) Act,1981	69 Days (Industries falling under Green,Orange and Red category)

20	Consent to Establish	Water (Prevention and Control of Pollution) Act, 1974	69 Days (Industries falling under Green, Orange and Red category)
21	Authorization for setting up municipal waste processing and disposal facility including landfills	Municipal Solid Waste [Management & Handling] Rules, 2000	69
22	Authorization for Management and Handling of e-Waste	e-Waste (Management and Handling) Rule, 2011	69
23	Authorization for management and handling of Hazardous Waste	Hazardous Waste [Management, Handling & Trans Boundary movement] Rules, 2008	69
24	Authorization for management and handling of Bio Medical Waste	Bio Medical Waste [Management & Handling] Rules 1998	69
25	Consent to Operate	Air (Prevention and Control of Pollution) Act, 1981	69 Days for Red Category 40 Days for Orange Category 30 Days for Green Category
26	Consent to Operate	Water (Prevention and Control of Pollution) Act, 1974	69 Days for Red Category 40 Days for Orange Category 30 Days for Green Category
Jharkhand Bijli Vitran Nigam Ltd. [JBVNL]			
27	Load Sanction and Agreement for Power Connection (LT)	Jharkhand Electricity Act, 2003 and Electric Supply Code Regulation 2015	13
28	Load Sanction and Agreement for Power Connection (HT)	Jharkhand Electricity Act, 2003 and Electric Supply Code Regulation 2015	40
Department of Revenue, Registration and Land Reforms			
29	Land Acquisition through compulsory land acquisition	Right to Fair Compensation and Transparency in Land Acquisition Rehabilitation and Re-settlement Act, 2013	30
30	Approval of R& R scheme for land acquisition	Right to Fair Compensation and Transparency in Land Acquisition Rehabilitation and Re-settlement Act, 2013	60
31	Tribal Development Plan approval/ Clearance	Right to Fair Compensation and Transparency in Land Acquisition Rehabilitation and Re-settlement Act, 2013	30
Department of Water Resource			
32	NOC for the establishment of hydro project	Bihar Irrigation Act, 1997	30
33	Surface Water Allocation from natural rivers/streams	Bihar Irrigation Act, 1997	30

34	Permission for diversion of natural river/streams/nalla	Bihar Irrigation Act, 1997	30
Department of Urban Development and Housing			
35	Building Plan Approval	Jharkhand Building Bye-laws 2016 2. Jharkhand Municipal Act, 2011 (Section 155)	60
36	Registration of Hostel, Dharamshala, Lodge, Banquets	Jharkhand Municipal Act, 2011 (Section 155)	30
37	NOC for installation of Mobile Towers	Jharkhand Building Bye-laws	60
38	Conformity of the project site to development plan and grant of license	Jharkhand Building Bye-laws 2016	60
39	Occupancy certificate	Jharkhand Building Bye-laws 2016	30
40	Temporary license for Multiplex / Theatre	Jharkhand Cinema (Regulation) Rules 1974 and Bihar & Orissa Cinema (Regulation) Act 1952	60
41	Permanent license for Multiplex / Theatre	Jharkhand Cinema (Regulation) Rules 1974 and Bihar & Orissa Cinema (Regulation) Act 1952	60
Department of Energy			
42	Certification of Electrical Infrastructure/electrical equipment and Final Approval of Electrical Installations	Jharkhand Electricity Act, 2003	14
Department of Agriculture, Animal Husbandry & Cooperative			
43	Licence to manufacture/Sell/ Storage of Pesticides/insecticide/ fertilizer	Insecticides Act, 1968 and Fertilizer Control Order, 1985	30
Department of Food, Civil Supplies and Consumer Affairs			
44	Verification of Weights & Measures	The Legal Methodology Act, 2009	60
Department of Excise & Prohibition			
45	License for setting up a distillery & brewery	Jharkhand Excise Act, 1915 and relevant rules.	35
46	License for setting up a Compounding, Blending & Bottling of liquor & Beer.	Jharkhand Excise Act, 1915 and relevant rules.	35
47	License for setting up a Hotel, Bar, Restaurant & Club.	Jharkhand Excise Act, 1915 and relevant rules.	35
48	License for setting up a wholesale of distributorship of the Excisable Articles.	Jharkhand Excise Act, 1915 and relevant rules	35
49	License for setting up a shop for retail sale & wholesale of denatured spirit.	Jharkhand Excise Act, 1915 and relevant rules.	35
Department of Health, Medical Education and Family Welfare			
50	Licenses for sale of Drugs and Cosmetics	Drugs and Cosmetics Act, 1940 and Rules 1946	30
51	Licenses for manufacturing of Drugs and Cosmetics	Drugs and Cosmetics Act, 1940 and Rules 1946	90 days (Except Form 28*, 28A*, 28B*, 28D*)
52	License for testing laboratory for Drugs and Cosmetics	Drugs and Cosmetics Act, 1940 and Rules 1946	90 days (Except form 37*)

## 6. Starting of Industry



The Investor must approach Single Window cell, Department of Industries, Mining and Geology, with Investment Proposal. Single window Cell shall assist the investor through the complete process of establishing and operationalizing an industry.

Pre Establishment Process:

Before setting up any business in Jharkhand, Investor has to register the company under various Acts which are applicable for the type of industry.

### Step 1: Land Allotment Process

Jharkhand Industrial Area Development Authority is the nodal agency for allotment of Industrial land in 4 Industrial Areas in Jharkhand. The land acquisition either through the route of land acquisition laws or otherwise, the Authority shall determine the rate for allotment to the intending applicants keeping in view the land cost, expenditure incurred and expected expenditure to be incurred towards contour survey and plan layout, levelling of land and erection of boundary wall, construction of roads, sewerage and drainage, installation of street lighting, administrative cost and interest on capital investment, at the prevalent rate of the year in which the land vested in Jharkhand. The rate for allotment shall be revisable upward @ 5 % per annum or Board may enhance the rate if it thinks fit subject to demand for concerned plot/area.

For allotment of land, the following procedure shall be followed by the Authority:

- a. The allotment of land/plot shall be made subject to availability and approval of project by the Project Clearance Committee (PCC), Allotment of land/industrial shed within the industrial area shall be as per the following procedure :-
- b. Availability of land shall be notified on the notice board of Jharkhand Industrial Area Development Authority, two leading newspapers having wider circulation and website of the Authority or website of the Single Window System.
- c. The application for land allotment/shed can be done online only in the website of the Authority or Single Window System website
- d. If more than one applicant makes application for a particular plot, In Jharkhand Industrial Area Development Authority shall take steps for allotment by way of closed-bidding process and highest bidder shall be allotted subject to fulfilment of other conditions. In case of tie after closed-bid auction process, the successful applicant will be decided through lottery.
- e. Jharkhand Industrial Area Development Authority shall also encourage mega investors in IT/ITES for setting up IT industries, IT Park, IT SEZ and other Sector Specific park in private, Joint Venture or under PPP mode. IT industries and bio- technology industries/units may be accorded priority in allotment of land. In case, land allotted to mega IT industries deferred payment of land premium may be allowed up to five equal instalments in a spread over period of three years. For deferred payment Jharkhand Industrial Area Development Authority shall charge interest on balance amount @ 15% p.a. subject to revision except Clause 15(a) of this Regulation. For such projects FAR relaxation

including special incentives for IT/Bio Technology industry etc. shall be applicable as per extent industrial policy of the State.

- f. Jharkhand Industrial Area Development Authority shall also encourage development of other mega projects in focus sectors which includes electronics hardware (electronics systems, design and manufacturing), semiconductor and industries having nano technology applications, food and feed processing and such other projects as may be decided by the State government.
- g. The Managing Director shall complete land allotment process within 75 days from the date of publication of notification of vacant plot.

#### Step 2: Common Application Form (CAF)

The first step towards establishing an enterprise in Jharkhand is log in to

An important first step in an effective single window system is the formulation of a Combined Application Form (CAF), which combines the applications for all services provided by the single window system. At the same time, a CAF streamlines the need for entrepreneurs to submit the same information multiple times to multiple authorities.

With CAF, applicant can:-

- Check Approvals
- Apply for a service
- Check the status
- Get Certificates/NOC

All of this is streamlined through a single online application form which gathers all of the relevant information of an applicant and his/her industry requirements.

Key Features of Common Application Form:

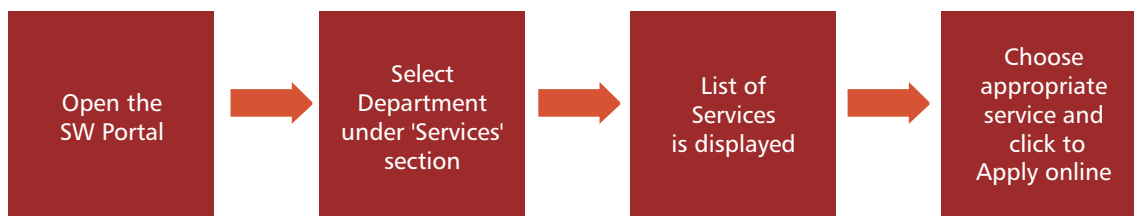
1. Two way integration with departments
2. Acts as Gateway for availing services from multiple departments
3. Can be accessed without logging on the individual department (Single Sign-on technology)
4. Multiple CAFs can be generated by a single applicant depending upon the business/ project specification
5. Provides the mandatory approvals for setting up a business and starting of business operations
6. Enhances information availability and creates awareness amongst investors on exact compliance requirements
7. Reduces paperwork because of online submission

Approaching CAF:

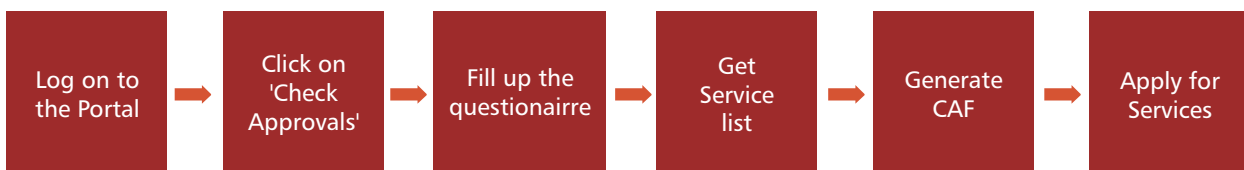
There are two approaches for an applicant to access the CAF:-

- i. Service Based Approach - When the user wants to apply for a specific service
- ii. Project Based Approach - When the user wants to apply for multiple services for his/her project/ business.

Service Based Approach:



Project Based Approach:



By following the step by step process as given in the Single Window User Manual available on Single Window Portal <http://advantage.jharkhand.gov.in/> investor complete the application process.

## Step 3: Check list of Approvals assistance by Single Window cell for setting up of Enterprise

Sr. No.	Departments	Authority/ Agency/ Office/ Department	Pre-Establishment No Objection Certificate/ Licenses/ Registrations/ Permits & other Mandatory clearances	Acts & Rules
1	Department of Labour, Employment & Skill Development	Labour Superintendent	Registration of the Establishment	Jharkhand Shops & Establishment Act, 1953
2	Department of Labour, Employment & Skill Development	Chief Inspector of Factories/Factory Inspector	Plan Approval	Factories Act, 1948
3	Department of Labour, Employment & Skill Development	Labour Superintendent	License	The Beedi & Cigar Workers (Conditions of Employment) Act, 1966
4	Department of Labour, Employment & Skill Development	Labour Superintendent	Registration	Building & Other Construction Workers (Regulations of employment and Conditions of service) Act, 1996
5	Department of Labour, Employment & Skill Development	Labour Superintendent	Registration	Motor Transport Worker Act, 1961
6	Department of Labour, Employment & Skill Development	Labour Superintendent	Registration of Principal Employer	Contract Labour (Regulation and Abolition) Act, 1970
7	Department of Labour, Employment & Skill Development	Labour Superintendent	License for engaging Contract Labour	Contract Labour (Regulation and Abolition) Act, 1970
8	Department of Labour, Employment & Skill Development	Block Development Officer	Registration	The Inter-state migrant workmen [Regulation of Employment and Conditions of service] Act, 1979
9	Department of Labour, Employment & Skill Development	Panchayat Secretary/ Tax Collector	License	The Inter-state migrant workmen [Regulation of Employment and Conditions of service] Act, 1979
10	Board of Revenue	Dy. Commissioner	NOC for handling petroleum products	Petroleum Rules 2002
11	Board of Revenue	Dy. Commissioner	NOC for handling explosives	Indian Explosives Act, 1884
12	Department of Labour Employment and Training	Chief Inspector Boilers/Boiler Inspector	Certification/ Registration	Boilers Act, 1923



Sr. No.	Departments	Authority/ Agency/ Office/ Department	Pre-Establishment No Objection Certificate/ Licenses/ Registrations/ Permits & other Mandatory clearances	Acts & Rules
13	Department of Forest Environment and Climate change	Divisional Forest Officer	NOC under FRA 2006	Scheduled Tribes and Other Forest Dwellers (Recognition of Forest Rights) Act, 2006
14	Department of Forest Environment and Climate change	Nodal Officer (FCA)	Part I, II, III, IV and V of the Proforma prescribed by Ministry of Forest/ Environment and Climate change	Forest [Conservation] Act. 1980
15	Department of Forest Environment and Climate change	Divisional Forest Officer	Transportation of timber	Jharkhand Cast and Anya Utpadan Adhiniyam 2004
16	Department of Forest Environment and Climate change	Divisional Forest Officer	Saw Mill and Depot Registration	Process defined as Per Hon'able Supreme Court Order
17	Jharkhand State Pollution Control Board	Chairman, JSPCB	Consent to Establish	Air (Prevention and Control of Pollution) Act, 1981
18	Jharkhand State Pollution Control Board	Chairman, JSPCB	Consent to Establish	Water (Prevention and Control of Pollution) Act, 1974
19	Jharkhand State Pollution Control Board	Member – Secretary, JSPCB	Authorization for setting up municipal waste processing and disposal facility including landfills	Municipal Solid Waste [Management & Handling] Rules 2000
20	Jharkhand State Pollution Control Board	Member – Secretary, JSPCB	Authorization for Management and Handling of e-Waste	e-Waste (Management and Handling) Rule 2011
21	Jharkhand State Pollution Control Board	Member – Secretary, JSPCB	Authorization for management and handling of Hazardous Waste	Hazardous Waste [Management, Handling & Trans Boundary movement] Rules, 2008
22	Jharkhand State Pollution Control Board	Member – Secretary, JSPCB	Authorization for management and handling of Bio Medical Waste	Bio Medical Waste [Management & Handling] Rules 1998
23	Jharkhand Bijli Vitran Nigam Ltd.	GM-cum- Chief Engineer/ Electrical Superintending Engineer/Electrical Executive Engineer/ Asst. Electrical Engineer/ Junior Electrical Engineer	Load Sanction and Agreement for Power Connection	Jharkhand Electricity Act, 2003 and Electric Supply Code Regulation 2015

Sr. No.	Departments	Authority/ Agency/ Office/ Department	Pre-Establishment No Objection Certificate/ Licenses/ Registrations/ Permits & other Mandatory clearances	Acts & Rules
24	Department of Energy	Chief Electrical Inspector	Certification of Electrical Infrastructure	Jharkhand Electricity Act, 2003
25	Department of Commercial Tax	Circle Incharge of Commercial Taxes	Luxury Tax Registration	Jharkhand Taxation on Luxuries in Hotel Act, 2011
26	Department of Commercial Tax	Circle Incharge of Commercial Taxes	Entertainment Tax Registration	Jharkhand Entertainment Tax Act, 2012
27	Department of Commercial Tax	Circle Incharge of Commercial Taxes	Electricity Duty Tax	Electricity Duty Act, 2003
28	Department of Commercial Tax	Circle Incharge of Commercial Taxes	Professional Tax Registration	Professional Tax Act, 2011
29	Department of Commercial Tax	Circle Incharge of Commercial Taxes	VAT Registration	Jharkhand Value Added Tax Act, 2005
30	Department of Commercial Tax	Circle Incharge of Commercial Taxes	CST Registration	Central Sales Tax Act, 1956
31	Department of Urban Development & Housing	Municipal Commissioner/ MD /VC/ Executive Officer	Building Plan Approval	1. Jharkhand Municipal Act, 2011 2. Mineral Area Development Authority Act, 1983 3. Jharkhand Regional Development Authority Act, 2002
	Department of Urban Development & Housing	MD, IADA	Building Plan Approval	4. Jharkhand Industrial Area Development Authority 2001
32	Department of Urban Development & Housing	Commissioner / Executive Officer of ULBs	Registration of Hostel, Dharamshala, Lodge, Banquets	Jharkhand Municipal Act, 2011 (Section 155)
33	Department of Urban Development & Housing	Commissioner / Executive Officer	NOC for installation of Mobile Towers	Jharkhand Municipal Act, 2011, Jharkhand Regional Development Authority Act, 2002
34	Department of Urban Development & Housing	Municipal Commissioner	Conformity of the project site to development plan and grant of license	1. Jharkhand Municipal Act, 2011 2. Mineral Area Development Authority Act, 1983 3. Jharkhand Regional Development Authority Act, 2002

Sr. No.	Departments	Authority/ Agency/ Office/ Department	Pre-Establishment No Objection Certificate/ Licenses/ Registrations/ Permits & other Mandatory clearances	Acts & Rules
35	Department of Health, Family Welfare	Licensing Authority as notified under the Act	Licenses for sale of Drugs and Cosmetics	Drugs and Cosmetics Act, 1940 and Rules 1946
36	Department of Health, Family	Director (Drugs)	Licenses for manufacturing of Drugs and Cosmetics	Drugs and Cosmetics Act, 1940 and Rules 1946
37	Department of Health, Family	Director (Drugs)	License for testing laboratory for Drugs and Cosmetics	Drugs and Cosmetics Act, 1940 and Rules 1946
38	Department of Mines and Geology	Principal Secretary	(1) Prospecting License-cum-Mining Lease	MMDR Act 1957, MC Rules 1960, Mineral Evidence Rule 2015, Mineral (Auction) Rule 2015
39	Department of Mines and Geology	Dy. Commissioner	Mining Lease (Minor Mineral)	JMMC Rule, 2004
40	Department of Mines and Geology	District/Assistant Mining Officer	(i) Mining Permit (ii) Mineral Dealer License	JMMC Rule 2004 and Mineral Dealer's Rule 2007
41	Department of Mines and Geology	Principal Secretary	NOC for Soil Excavation/filling	JMMC Rule 2004
42	Department of Revenue, Registration and Land Reforms	Dy. Commissioner	Land Acquisition through compulsory land acquisition	Right to Fair Compensation and Transparency in Land Acquisition Rehabilitation and Re-settlement Act, 2013
43	Department of Revenue, Registration and Land Reforms	Divisional Commissioner	Approval of R & R scheme for land acquisition	Right to Fair Compensation and Transparency in Land Acquisition Rehabilitation and Re-settlement Act, 2013
44	Department of Energy	Chief Electrical Inspector	Approval for electrical equipment installed at the site and commissioning under electricity Act, 2003 and Indian electricity Rules 1956	Electricity Act, 2003

Sr. No.	Departments	Authority/ Agency/ Office/ Department	Pre-Establishment No Objection Certificate/ Licenses/ Registrations/ Permits & other Mandatory clearances	Acts & Rules
45	Department of Water Resources	Secretary, Water Resources Dept.	NOC for the establishment of hydro project	Bihar Irrigation Act, 1997
46	Department of Water Resources	Secretary, Water Resources Dept.	Surface Water Allocation from natural rivers/streams	Bihar Irrigation Act, 1997
47	Department of Water Resources	Secretary, Water Resources Dept.	Permission for diversion of natural river/streams/ nalla	Bihar Irrigation Act, 1997
48	Department of Agriculture, Animal Husbandry & Cooperative	Director, Agriculture	Licence to manufacture/Sell/ Storage of Pesticides/insecticide/ fertilizer	Insecticides Act 1968, and Fertilizer Control Order, 1985
49	Department of Revenue, Registration and Land Reforms	Divisional Commissioner	Tribal Development Plan approval/Clearance	Right to Fair Compensation and Transparency in Land Acquisition Rehabilitation and Re-settlement Act, 2013

**Step 4: Check list of Approvals assistance by Single Window cell for starting of Operations**

Sr. No.	Departments	Authority/ Agency/ Office/ Department	Pre-Establishment No Objection Certificate/ Licenses/ Registrations/ Permits & other Mandatory clearances	Acts & Rules
1	Jharkhand State Pollution Control Board	Chairman, JSPCB	Consent to Operate	Air (Prevention and Control of Pollution) Act, 1981
2	Jharkhand State Pollution Control Board	Chairman, JSPCB	Consent to Operate	Water (Prevention and Control of Pollution) Act, 1974
3	Department of Energy	Chief Electrical Inspector	Final Approval of Electrical Installations	Jharkhand Electricity Act, 2003
4	Department of Food, Civil Supplies and Consumer Affairs	Inspector of Weights & Measures	Verification of Weights & Measures	The Legal Methodology Act, 2009

Sr. No.	Departments	Authority/ Agency/ Office/ Department	Pre-Establishment No Objection Certificate/ Licenses/ Registrations/ Permits & other Mandatory clearances	Acts & Rules
5	Department of Urban Development & Housing	Municipal Commissioner / MD/ VC / Executive Officer	Occupancy certificate	Jharkhand Municipal Act, 2011 Mineral Area Development Authority Act, 1983 Jharkhand Regional Development Authority Act, 2002
	Industrial Area Development Authority	MD IADA	Occupancy certificate	Jharkhand Industrial Area Development Authority 2001
6	Department of Labour, Employment & Skill Development	Factory Inspector	Registration and License	Factories Act, 1948
7	Department of Labour, Employment & Skill Development	Competent Institution/Person approved by CIF	Certificate of stability	Factories Act, 1948
8	Excise & Prohibition Department,	Approval of Excise License – Commissioner of Excise. Grant of Excise License – Deputy Commissioner of the concerned districts where business is to be started.	License for setting up a distillery & brewery	Jharkhand Excise Act, 1915 and relevant rules.
9	Excise & Prohibition Department	Approval of Excise License – Commissioner of Excise. Grant of Excise License – Deputy Commissioner of the concerned districts where business is to be started.	License for setting up a Compounding, Blending & Bottling of liquor & Beer.	Jharkhand Excise Act, 1915 and relevant rules.
10	Excise & Prohibition Department	Approval of Excise License – Commissioner of Excise. Grant of Excise License – Deputy Commissioner of the concerned districts where business is to be started.	License for setting up a Hotel, Bar, Restaurant & Club.	Jharkhand Excise Act, 1915 and relevant rules.
11	Excise & Prohibition Department	Approval of Excise License – Commissioner of Excise. Grant of Excise License – Deputy Commissioner of the concerned districts where business is to be started.	License for setting up a wholesale of distributorship of the Excisable Articles.	Jharkhand Excise Act, 1915 and relevant rules.

Sr. No.	Departments	Authority/ Agency/ Office/ Department	Pre-Establishment No Objection Certificate/ Licenses/ Registrations/ Permits & other Mandatory clearances	Acts & Rules
12	Excise & Prohibition Department	Approval of Excise License – Commissioner of Excise. Grant of Excise License – Deputy Commissioner of the concerned districts where business is to be started.	License for setting up a shop for retail sale of the Excisable Articles. (Shops are to be settled by draw of lot among the applicants.)	Jharkhand Excise Act, 1915 and relevant rules.
13	Excise & Prohibition Department,	Approval of Excise License – Commissioner of Excise. Grant of Excise License – Deputy Commissioner of the concerned districts where business is to be started.	License for setting up a shop for retail sale & wholesale of denatured spirit.	Jharkhand Excise Act, 1915 and relevant rules.
14	Department of Health, Medical Education and Family Welfare	Additional Chief Medical Officer of respective district	Food Business License	Food Safety and Standard Act, 2006
15	Department of Urban Development & Housing	Dy. Commissioner	Temporary license for Multiplex / Theatre	Jharkhand Cinema (Regulation) Rules 1974 and Bihar & Orissa Cinema (Regulation) Act, 1952
16	Department of Urban Development & Housing	Principal Secretary – Urban & Housing Development	Permanent license for Multiplex / Theatre	Jharkhand Cinema (Regulation) Rules 1974 and Bihar & Orissa Cinema (Regulation) Act, 1952
17	Department of Industries	General Manager – DIC	Udyog Aadhar	MSME Development Act, 2006

## 7. Investment Opportunities

IT/ITes	Health, Medical Education and Family Welfare
<ul style="list-style-type: none"> <li>✓ Software Technology Parks</li> <li>✓ Innovation/Incubation Centers</li> <li>✓ City Wifi</li> <li>✓ State Data Centers</li> <li>✓ State Wide Area Network</li> </ul>	<ul style="list-style-type: none"> <li>✓ Development of Health Centers</li> <li>✓ Development of Hospitals</li> <li>✓ Establishment of various facilities at Hospitals</li> <li>✓ Medical Colleges</li> <li>✓ Diabetic/ Urology/Nephrology Centers</li> <li>✓ Pharma Institute</li> </ul>
Industrial Parks	Mining
<ul style="list-style-type: none"> <li>✓ Food Parks</li> <li>✓ Auto Vendor Park</li> <li>✓ Electronic Manufacturing Clusters</li> <li>✓ Plastic Park</li> <li>✓ Textile park</li> </ul>	<ul style="list-style-type: none"> <li>✓ Lime Stone</li> <li>✓ Kyanite</li> <li>✓ Stone quarry</li> <li>✓ Granite</li> <li>✓ Coal blocks</li> <li>✓ Copper</li> </ul>
Agriculture	Road Construction
<ul style="list-style-type: none"> <li>✓ Research and Development Centers</li> </ul>	<ul style="list-style-type: none"> <li>✓ Expressways and Industrial Corridors</li> </ul>
Energy	Urban Development & Infrastructure
<ul style="list-style-type: none"> <li>✓ Hydro Power Plants</li> <li>✓ Thermal Power Generation</li> <li>✓ Power Transmission</li> <li>✓ Power Distribution</li> <li>✓ Renewable Energy</li> </ul>	<ul style="list-style-type: none"> <li>✓ Bus Terminals</li> <li>✓ Convention Centers</li> <li>✓ Market Complexes</li> <li>✓ Parks and Landscaping</li> <li>✓ Sewerage and Storm water Drainage</li> <li>✓ Integrated Solid Waste Management</li> <li>✓ Affordable Housing</li> </ul>
Higher and Technical Education	Tourism
<ul style="list-style-type: none"> <li>✓ Private Universities</li> <li>✓ Wi-fi enabled services in college campus</li> <li>✓ Campuses of Foreign Institutes</li> <li>✓ Polytechnic and engineering Colleges</li> <li>✓ Skill Development Centers</li> </ul>	<ul style="list-style-type: none"> <li>✓ Rural Tourism</li> <li>✓ Adventure Tourism</li> <li>✓ Heritage Tourism</li> <li>✓ Religious Tourism</li> <li>✓ Spiritual Tourism</li> <li>✓ Ethnic and cultural Tourism</li> <li>✓ Eco Tourism</li> <li>✓ Mining Tourism</li> </ul>

Social Welfare, Women and Child Development	Rural Development
<ul style="list-style-type: none"> <li>✓ Child Development Centers</li> <li>✓ Schools/Rehabilitation centers/Hostels</li> <li>✓ Women Helpline</li> </ul>	<ul style="list-style-type: none"> <li>✓ Lac Seedlac and Shellac Manufacturing plants</li> <li>✓ Tamarind de-seeding ,Tamarind Brick and seed powder manufacturing Plant</li> </ul>

For further details on Investment Opportunities Please visit:  
<http://momentumjharkhand.com/wp-content/themes/jharkhand/pdf/shelf-of-projects.pdf>

## 8. Grievances Redressal Mechanism

The State recognises that timely resolution of the issues is imperative. To resolve issues pertaining to different departments, a State Grievance Redressal Committee has been notified by the state Government. Composition of the Committee is as follows

Principal Secretary/ Secretary, Department of Industries	Member
Principal Secretary/ Secretary, Planning cum Finance Department	
Principal Secretary/ Secretary , Department of Water Resources	
Principal Secretary/ Secretary , Department of Forest, Environment and Climate change	
Principal Secretary/ Secretary, Department of Urban Development and Housing	
Principal Secretary/ Secretary, Department of Energy Principal Secretary/ Secretary, Department of Law	
Principal Secretary/ Secretary, Department of Labour, Employment Training	
Principal Secretary/ Secretary, Department of Commercial Taxes	
Principal Secretary/ Secretary, Department of Revenue, Registration and Land Reforms	
DG, Jharkhand Fire Services	
Chairman, Jharkhand State Pollution Control Board	
MD, Jharkhand Bijli Vitran Nigam Ltd	
Director, Department of Industries	

The committee shall be chaired by the Principal Secretary/ Secretary, Department of Industries, Mines and Geology. In addition to the above, Principal Secretary/ Secretary from other departments to which the complaints pertain to, will be invited in the meetings. If deemed necessary, on the decision of the Chair, the complaining Industrialist may be invited to put forth his views in front of the committee.

The aggrieved investor before moving to any court shall apply before this Grievance Redressal Committee for the redressal of grievances and disbursement of incentives.

The committee shall discuss numbers as well as the reasons of the deemed Approvals proposed by the concerned department and also suggest the department to provide the approvals on time in the future.

Aggrieved parties may register their grievance online through the Single Window Portal, which then, shall be automatically sent to the Nodal Officer of the concerned department. An E-Mail and SMS shall also be sent to the parties upon receipt of the grievance. The concerned department shall respond to the complaint online within five working days of their receipt, which shall then be automatically sent to the complainant through SMS/E-Mail.

The committee shall meet on last Wednesday of every month. In case this day falls on a holiday or due to any other constraint, the meeting will be held on the next working day.



## Single Window

[www.advantage.jharkhand.gov.in](http://www.advantage.jharkhand.gov.in)

Helpline: 0651-6556666

### Contact details

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